

**R18**

**Code No: 158CA**

**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD**

**B.Tech IV Year II Semester Examinations, July - 2023**

**ORGANIZATIONAL BEHAVIOUR**

**(Common to CSE, IT, ITE)**

**Time: 3 Hours**

**Max. Marks: 75**

**Note:** i) Question paper consists of Part A, Part B.

ii) Part A is compulsory, which carries 25 marks. In Part A, Answer all questions.

iii) In Part B, Answer any one question from each unit. Each question carries 10 marks and may have a, b as sub questions.

**PART – A**

**(25 Marks)**

- 1.a) What do you understand by Organization Behaviour? [2]
- b) Discuss the Scope of Organization Behaviour. [3]
- c) Define Attitudes with its importance. [2]
- d) Identify different determinants of personality as a continuum. [3]
- e) How to overcome intra-individual conflict in organization? [2]
- f) Explain different types of communication. [3]
- g) How politics will influence Organization Behaviour? [2]
- h) Identify different dysfunctions of teams. [3]
- i) Give any example of Quality of Work Life. [2]
- j) Identify any three different skills of Great leaders. [3]

**PART – B**

**(50 Marks)**

- 2.a) Illustrate your views on Attribution Theories with reference to suitable examples from Organization Behaviour.
- b) Explain the impact of Globalization and reward system on the Organizational Behaviour. [5+5]

**OR**

- 3.a) Determine the impact of Environmental context towards Organization Behaviour.
- b) What is Perception? Explain the importance of perception. [5+5]

- 4.a) Discuss different elements involved in Emotional Intelligence.
- b) Identify different factors of Job satisfaction that will improve the organization commitment of employees. [5+5]

**OR**

- 5.a) Illustrate different basic types of transactional analysis which will understand the personality?
- b) Explain different Approaches of Work-Motivation with suitable examples. [5+5]

QA QA QA QA QA QA QA Q

- 6.a) Demonstrate different decisions making techniques with examples.
- b) Give the meaning of Communication and identify different barriers to communication. [5+5]

QA QA QA QA **OR** QA QA QA QA Q

- 7.a) Discuss different advantages and disadvantages involved in interactive communication in organizations.
- b) What do you mean by stress and explain different types of stress? [5+5]

- 8.a) Define power and discuss different types of power.
- b) Identify different dynamics of informal groups with its applications in organization. [5+5]

QA QA QA QA **OR** QA QA QA QA Q

- 9.a) Are teams better than groups? Give justification to your answers with suitable examples.
- b) Illustrate the role of teams with reference to modern work place. [5+5]

- 10.a) Identify different factors implemented in Job design for leading High performance.
- b) Discuss Reinforcement and Punishment used for Behavioural performance management. [5+5]

QA QA QA QA **OR** QA QA QA QA Q

- 11.a) What are the different High-performance work practices used for development of Quality of work-life.
- b) Give different Leadership theories that will lead to High Performance work practices in the organization. [5+5]

QA QA QA **---ooOoo---** QA QA QA Q

QA QA QA QA QA QA QA Q

QA QA QA QA QA QA QA Q

QA QA QA QA QA QA QA Q